

091223 Bulk Email MI Office & Call Ctr Holiday Hours,Tips For Holiday Serving Alcohol & New E-TIPS Training Info attachments

Bulk E-mail for December 23, 2009

Moose International Office and Call Center Holiday Closings

Moose International will close at 4:45pm Central Time on Wednesday, December 23, 2009, and reopen on Monday, December 28, 2009 at 8:00am Central Time.

The offices will again close at 4:45pm Central Time on Thursday, December 31, 2009 and reopen at 8:00am Central Time on Monday, January 4, 2010.

Tips For Holiday Serving Of Alcohol And New E-TIPS Training Information

The Holiday Season is here, and I would like to share some TiPS with you for a safe and Happy Holiday. This information is provided by TiPS for those who serve alcohol in our Lodges, however it serves as a reminder to all of our members that we have an obligation to serve responsibly. Feel free to post this information in your Social Quarters to remind our members that as always we have their safety and well being in mind, while they celebrate the Season.

If you are hiring additional help during this Holiday Season, please make sure that they are trained as well. It is your responsibility to ensure appropriate training, prior to employment.

I have also included a document with the new promotional (discount) code for online training effective January 1, 2010.

Have A Safe And Happy Holiday Season!

Helpdesk@mooseintl.org

630-906-3658



Are you taking advantage of our MOOSE discount with TIPS?

eTIPS is Here!

Health Communications, Inc. (HCI) continues to offer a discount for servers taking the online course. Most states are still evaluating the course for certification, but this course is sanctioned in some states. Moose International does recognize this course and it does meet our requirements. Most major insurance companies already recognize this course as a legitimate server-training course.

If you want to know if your state recognizes eTIPS go to the following URL:

http://www.gettips.com/eTIPS_stateregs.shtml

HCI is providing Moose servers with a **40% discount** (that's a \$16 dollar savings off the regular price of \$40.00) when registering for the eTIPS course. The only requirement is that you must type "MOOSEHEART" in the promotion code field on the "Review Registration" page. Here are the instructions:

1. Go to <http://www.gettips.com/eTIPS.shtml>
2. Click on "Take Online Course".
3. Complete the registration form and click on "Register". You will receive a short state regulatory message before coming to the payment form.
4. On the payment form, be sure to type **MOOSEHEART** in the promotion code field. (*Effective January 1, 2010*)
5. Complete the payment information (credit cards only) and take the eTIPS course.

Don't let a server step behind the bar untrained! It's your responsibility to make sure that they have appropriate training, prior to employment.

If you need to add a new server, this course is a recommended measure and may also be used for recertification. If there is no TIPS trainer in your immediate area and no class is being offered before the server begins their employment, please consider the eTIPS program.

Should you require further information or instruction, please contact the Education & Training Department at 630-859-6635.

TIPS FOR HOSTING A RESPONSIBLE HOLIDAY PARTY

With the Holiday Season in full swing, many of us will be hosting and/or attending holiday parties. With that in mind, below are some reminders that will assist you in having a safe and enjoyable party:

1. Control access to the alcohol you provide.
 - ❖ Avoid serving from common sources such as kegs or punch bowls.
 - ❖ Consider hiring a trained professional to serve drinks at your party.
 - ❖ Be sure that whoever does pour the drinks is not consuming alcohol and monitors other guests' consumption.
2. Offer soft drinks, fruit juices, bottled water and coffee so that your guests have an alternative to alcohol.
3. Allow guests to have only one drink at a time. Discourage competitive or rapid drinking.
4. Provide plenty of appetizers, snacks and other food.
5. Plan entertainment and other activities so that drinking alcohol is not the primary focus of the party.
6. Request identification from anyone who appears 30 years of age or younger. Guests who cannot present a valid form of ID should not be given any alcohol.
7. Model appropriate behavior for your guests and be sure to communicate that becoming intoxicated is unacceptable.
8. Stop serving alcohol beverages at least one hour before the party ends. Encourage guests to stay for a while and enjoy a soda or coffee.
9. Make sure anyone who is visibly intoxicated does not receive any more alcohol and is not left alone. Even if the guest is not driving, an impaired guest can be injured or injure others in many ways, not just in a car.
10. When necessary, provide alternate transportation for impaired guests. Either call a cab, or enlist the help of sober friends to take the impaired guest home.

**You Have Our Permission
to Reprint These TIPS!**

